

Additional file 1

The mean percentage of positive attitude for each SAQ factor and item of the two-hundred hospitals in Taiwan.

SAQ factors and items	% of positive attitudes	
	Mean	SD
Teamwork Climate (TW)		
TW1 Nurse input is well received in this clinical area. 本單位護理人員的意見可以充分被接受	52.7	12.0
TW2 In this clinical area, it is difficult to speak up if I perceive a problem with patient care. 如果我感覺照顧病人有困難時，在本單位不敢說出來	73.8	8.5
TW3 Disagreements in this clinical area are resolved appropriately (i.e., not who is right, but what is best for the patient). 本單位可以妥善地解決臨床上彼此意見的分歧（例如：不是誰對誰錯而是怎麼做對病人最好）。	63.5	9.9
TW4 I have the support I need from other personnel to care for patients. 在照護病人時，我可以充分得到所需的支援	64.7	11.3
TW5 It is easy for personnel here to ask questions when there is something that they do not understand. 在本單位工作如果有不明瞭的地方很容易可以發問。	78.6	8.7
TW6 The physicians and nurses here work together as a well-coordinated team. 在本單位醫師與護理人員是一個同心協力的工作團隊	63.6	13.0
Safety Climate (SC)		
SC1 I would feel safe being treated here as a patient. 如果我是病人，我認為在這裡會受到十分安全的照護	58.0	13.6
SC2 Medical errors are handled appropriately in this clinical area. 在本單位醫療錯誤會被妥善地處理	68.2	11.3
SC3 I know the proper channels to direct questions regarding patient safety in this clinical area. 我知道有適當的管道能直接反應與病人安全相關的問題	72.2	10.4
SC4 I received appropriate feedback about my performance. 我的工作表現可以得到適當的回饋	46.1	11.7
SC5 In this clinical area, it is difficult to discuss errors.	60.1	11.1

在本單位並不容易討論工作上的錯誤

SC6 I am encouraged by my colleagues to report any patient safety concerns I may have. 同事會鼓勵我去反應任何與病人安全相關的疑慮	59.4	10.5
SC7 The culture in this clinical area makes it easy to learn from the errors of others. 本單位的文化會讓人很容易從別人的錯誤中汲取教訓	61.1	8.8
Job Satisfaction (JS)		
JS1 I like my job. 我非常喜歡我的工作	55.0	12.6
JS2 Working here is like being part of a large family. 在本單位工作就像是一個大家庭中的一份子	67.1	11.5
JS3 This is good place to work. 本單位是一個很好的工作場所	57.5	13.6
JS4 I am proud to work in this clinical area. 我以能夠在這裡工作為榮	57.0	12.5
JS5 Morale in this clinical area is high. 本單位的工作士氣很高	48.5	12.8
Perception of Management (PM)		
PM1 The unit management supports my daily efforts. 本單位的管理部門能充分支持我日常的工作	53.4	12.5
PM2 The hospital management supports my daily efforts. 全院性管理部門能充分支持我日常的工作	41.4	13.6
PM3 The unit management doesn't knowingly compromise patient safety. 本單位的管理部門不會刻意忽視病人安全	77.2	9.6
PM4 The hospital management doesn't knowingly compromise patient safety. 全院性管理部門不會刻意忽視病人安全	74.3	9.5
PM5 The unit management is doing a good job. 本單位的管理部門管理做得很好	51.9	12.3
PM6 The hospital management is doing a good job. 全院性管理部門管理做得很好	39.4	13.9
PM7 Problem personnel are dealt with constructively by our unit management. 本單位管理部門會以建設性的態度來處理發生問題的人員	52.3	13.0
PM8 Problem personnel are dealt with constructively by our	44.6	13.1

hospital management.

全院性管理部門會以建設性的態度來處理發生問題的人員

PM9 I get adequate, timely information about events that might affect my work from unit management.	57.5	12.2
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對於可能會影響我工作的事件，在本單位可得到充分且及時的訊息

PM10 I get adequate, timely information about events that might affect my work from hospital management.	45.5	13.2
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對於可能會影響我工作的事件，可由全院性管理部門得到充分且及時的訊息

Working Conditions (WC)

WC1 The levels of staffing in this clinical area are sufficient to handle the number of patients.	32.8	14.1
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本單位的臨床人力配置足以處理病人工作量

WC2 this hospital does a good job of training new personnel.	57.4	13.3
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本單位有做好新進人員訓練工作

WC3 All the necessary information for diagnostic and therapeutic decisions is routinely available to me.	52.1	12.5
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在做診斷與治療決策時，我都可以獲得所有必需的資訊

WC4 Trainees in my discipline are adequately supervised.	60.6	12.5
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在我專業領域的受訓人員能得到適當的監督與指導
